

Training and Consultancy at Leonard Cheshire

We equip you with the knowledge, skills, and confidence you need to remove barriers for disabled people in the workplace. We will work closely with your organisation to better understand you, your people, and your priorities. After identifying the needs of your organisation, we will provide you with a bespoke solution to create lasting organisational change.

Client testimonial: British Red Cross

The client

For the last 150 years, the British Red Cross have put kindness into action. The British Red Cross has been helping millions of people in the UK and around the world get the support they need when crisis strikes.

The brief

The Performance and Accountability Department wanted to raise disability awareness across colleagues in the department. The Department cover monitoring and evaluation, community engagement and compliance of international projects. The Performance and Accountability Department sought to ensure the colleagues in the department had knowledge and confidence on disability in the workplace, with a particular focus on non-visible disability.

The solution

Our Training and Consultancy team designed and delivered our “Disability Means Business” training session. The training provided the learning for colleagues in the department to start becoming “disability confident”. The training ensured that colleagues

understood disability in relation to employment and how to work in an inclusive way with disabled colleagues.

The colleagues learnt about disability, non-visible disability, barriers, adjustments, disability related language, identifying, sharing information and best practice for working inclusively. A hybrid session was delivered for colleagues onsite and those joining from across the UK and from abroad. The training included discussions, polls, case studies based on lived experience, barrier analysis, videos and best practice examples.

The outcome

The Performance and Accountability Department fed back that the training had achieved the aim of raising disability awareness and helped the department “cast a disability lens” over their work. The colleagues identified that their knowledge of disability, why it matters in the workplace and how to work inclusively had improved because of the training. The Performance and Accountability Department will continue to monitor colleagues’ learning needs and consider what further know-how is required for an international humanitarian organisation on disability.

“Daniel is an excellent trainer and facilitated interesting conversations. I learned a lot during the session, and I felt engaged. It also felt like Daniel really owns and practices an inclusive language and approach himself which really elevated the whole experience”.

Training Participant

To find out more, visit:

leonardcheshire.org/get-support/working/training-and-consultancy

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